

Arbroath Ski Club Refunds Policy



August 2017

Members wishing to cancel a lesson booking must inform the Lesson Co-ordinator by email. Lesson fees will be refunded or transferred as follows; 7 days prior to lesson block starting - members will receive a full refund (less any PayPal fees due). Within 7 days of the lesson block starting – no refund will be payable by Arbroath Ski Club.

If a lesson block or lessons within a block are cancelled due to circumstances out with the control of Arbroath Ski Club every attempt will be made to re-schedule the cancelled lesson(s). If Arbroath Ski Club is unable to re-schedule a lesson(s) then a refund, equivalent to the number of lessons missed will be made (less any PayPal fees due). If members are unable to attend the re-scheduled dates then no refunds will be automatically offered. Arbroath Ski Club will make every reasonable attempt to reschedule the affected date(s) or transfer bookings in this situation.

If a lesson(s) is cancelled due to circumstances within Arbroath Ski Club's control then members will be offered a full refund (less any PayPal fees due). Members must apply in writing (via email) to claim their refund. No refunds will be granted after one month has passed from the lesson date.

ASC Committee